

## Cyber Safety Computer Based Training Module

### Project Overview

Senior citizens periodically contact Virtue Systems, a Phoenix-based IT company, for consultation and computer troubleshooting, however the help they seek is easily acquired if they knew searched with the proper background knowledge. Recently the company began building a social media campaign that promotes cyber awareness to mitigate some of the problems many senior internet users commonly face with emerging technology. As part of this campaign, a free-of-charge cyber safety training module will be available on virtuesystems.net. When customers view the website for help, they can find and access the computer-based training (CBT) without the need for a phone consultation.

The complete training will cover Social Media Privacy, E-Commerce, Passwords, Wi-Fi Security, and Scams. For this course specifically, the training will cover the Passwords and Authentication module.

### Target Audience

- Senior Citizen internet users who are unfamiliar with the medium
- Other website visitors that want to broaden their skills
- Adult Learners

### Method of Delivery

- Self-paced CBT available on the company website